I Need Technical Support

Before calling, emailing or going to a social media site, here is the info I need to have handy:

Contact Info ---

Name: Tech Name:

Company: Company:

Phone: Phone:

Email: email:

User ID:

Software Info --

Flexi Version: Windows Version:

What Other Software is involved?

Hardware Info --

Computer Info RAM, Hard Drives, Other info:

Printer Info: Model

Media in Use: Inks:

File Info --

Did You Create it? Y/N

Customer provided? Y/N   What software did they use?

Images of issue?   File to Upload?

Issue Description --

Solution --

Here is what worked to solve this: